

10 YEARS

Conditional
Guarantee

Project Name:

Address:

Contractor:

WARRANTY FOR USGME PRODUCTS DONN® GRID SUSPENSION SYSTEM

USG Middle East Ltd. Guarantees, that in addition to its standard Terms & condition of Sales, its Donn Grid Suspension System Product “DONN DX 24 Gird System” sold by it shall be free from manufacturing defects in materials or workmanship for 10 years from the selling date of the material subject to the conditions set out below.

USGME guarantee applies only under the below mentioned conditions:

- A. Prior to installation, the material must be stored in a dry and clean environment that is enclosed and protected from the element (i.e. rain snow or other causes of excessive moisture).
- B. The Material must be installed in accordance with all applicable USGME specifications and published recommendations in effect at the time of installation.
- C. During installation the material shall not be exposed to abnormal conditions, namely: humidity in excess of 95% RH; chemical fumes requiring personal protection; vibration; presence of standing water; moisture coming into direct contact with the ceiling (such as could result from building leaks or condensation); or temperatures at or below 0° C or above 40° C. These products cannot be used in external applications.
- D. Following practical completion, the material must not be subject to abnormal conditions (as described in C).
- E. The material must not bear the weight of any unauthorized loads.
- F. This guarantee does not apply to material subjected to abnormal wear and tear, dilapidation or abuse and does not cover discoloration of material due to UV exposure or pattern staining as a result of the installation environment. Where appropriate the correct tools must be used to uninstall the material.

Should the material show defects, USGME must be advised in writing within thirty (30) days after such defect was first observed.

Where USGME confirms such failure, USGME will at its expenses, deliver to the site new material of the same type and grade in an amount equal to that which has been agreed.

If replacement material is unavailable, alternative product selected by USGME will be supplied.

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The delivery of such material shall constitute the total liability of USGME in respect of the defective material.

USGME so far as the applicable law permits shall not be responsible for any installation or replacement costs or for incidental or consequential damages of any nature whatsoever and all other warranties or guarantees expressed or implied including any provision that the material is merchantable or fit for particular purpose are hereby excluded.

Signed:

Position:

Date:

The above guarantee is only effective from the date of issue if signed by an officer of the company. It is not transferable to other products or projects.